

Emergency Response Task Force Agenda

The Hague, The Netherlands

May 11/14 2011

Eric Adamse, Vitens

Security & Crisis Management



Emergency Response Task Force Agenda

4 Taskforces now

Global Solidarity for Natural Disaster Response Taskforce (Joao Fidalgo, EPAL)

Technology Assessment & Demonstration Taskforce (Mike Farrimond, UKWIR)

Smart Utility Management Taskforce (Ido Rosolio, Mekorot)

Emergency Response Training & Exercisis Taskforce (Eric Adamse, Vitens)



Emergency Response Task Force Agenda

Main objectives Taskforce ERT

1. Coordination of water security emergency response trainings & exercises (ERT) for W-SMART and AMWA members
2. Development of a survey of assessment methodologies for ERT
3. Exploring the feasibility of developing guidelines for decision support tools
4. Technical support for upgrading ERT for W-SMART and AMWA members



Emergency Response Task Force Agenda

2009 - 2010

Inter-utility Emergency Response Exercises with observers from W-SMART and AMWA in:

- **Cincinnati**
- **Tel Aviv**
- **Paris**
- **Geneva**
- **Lisbon**

Following 1-day workshop for first assessment
Observers reports in a few weeks



Emergency Response Task Force Agenda

2011, expected

Inter-utility Emergency Response Exercises with observers from W-SMART and AMWA in:

- **Geneva**
- **Lisbon**
- **At yours ?**



Emergency Respons Exercise Zwolle



Yesterday, 11th of May

- Emergency Response Training at Vitens Zwolle
- Severe threat of flooding river IJssel
- Table Top Exercise
- Native language (Dutch)
- Simultaneous translation
- Observing with video projection
- New and partial inexperienced crisis management team



Emergency Respons Exercise Zwolle



Observers W-SMART and AMWA:

1. **Prof Ilan Juran** (Executive Director, W-SMART)
2. **Bruno Nguyen** (Director of Operation, EAU DE PARIS, France)
3. **José Figueira** (Director of Security, EPAL, Portugal)
4. **Dr. João Fidalgo** (President, EPAL, Portugal)
5. **James McDaniel** (Senior Assistant General Manager – Water System, Los Angeles Department of Water and Power, LA)
6. **Marcia St. Martin** (Executive Director of the Sewerage and Water Board of New Orleans, USA)
7. **John Sullivan** (Chief Engineer at Boston Water and Sewer Commission, USA)
8. **Jacques Deveze** (Former Senior Advisor for International Affairs and Crisis management, Ministry of Ecology & Sustainable Development, France; VP W-SMART)
9. **Conceição Almeida**, (Director of Construction, EPAL, Portugal)
10. **Erich Shaw** (Security Expert, W-SMART)

Emergency Respons Exercise Zwolle



Exercise Staff

1. **Michel de Groot**, Vitens
2. **Alex smits**, Vitens
3. **Anneke Hoonakker**, Vitens
4. **Nicole Teerink**, Vitens
5. **Rudy Langenakker**, Vitens
6. **Kim, Frank, Jaap, Nienke and Marga** (COT)

Additional observers

1. **Walter van der Meer**, COO Vitens
2. **Eric Adamse**, Chair ERT W-Smart, Security & Crisis Management Vitens

Emergency Respons Exercise Zwolle



Crisis Management Team Vitens

1. **Doeke Schippers** (Chair, manager Drinkingwater Production)
2. **Frans Jutte** (manager Asset Management)
3. **Natasa Krivokuca** (manager Public Relations)
4. **Jan Timmer** (manager Realization Infrastructure)
5. **Johanneke van Spijkeren** (manager Customer Relationship)
6. **Kim van Gameren** (Corporate Communication)



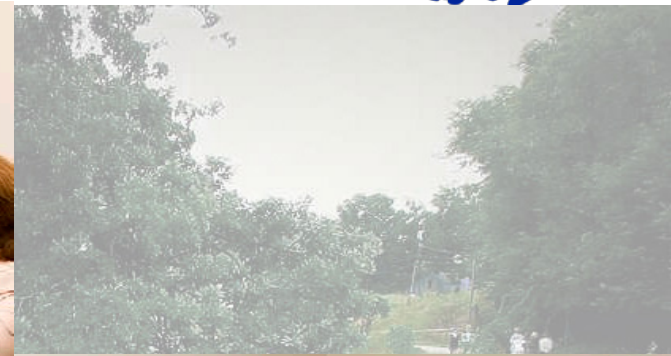
Emergency Respons Exercise Zwolle



Emergency Respons Exercise Zwolle



Emergency Respons Exercise Zwolle



Emergency Respons Exercise Zwolle



Emergency Respons Exercise Zwolle



Objectives for observers:

- Methodology of exercising
- Professionalization by education, training, exercising
- Organization and preparation of the exercise
- Role of the exercise staff
- Process of preparation, execution and evaluation
- Design of crisis management organisation Vitens
- Inter agency with government and media
- Responsibility taking of the crisis team
- Balance between process and content
- Image building → assessment → decision making
- Facilities for crisis management

First quick evaluation after the exercise

Observers report based on those objectives this month

Emergency Response Task Force Agenda

Call for collaboration

Taskforce with just one member.....

I need some structural support and a program to achieve the taskforce objectives

Are you interested ? → eric.adamse@vitens.nl

Thank You

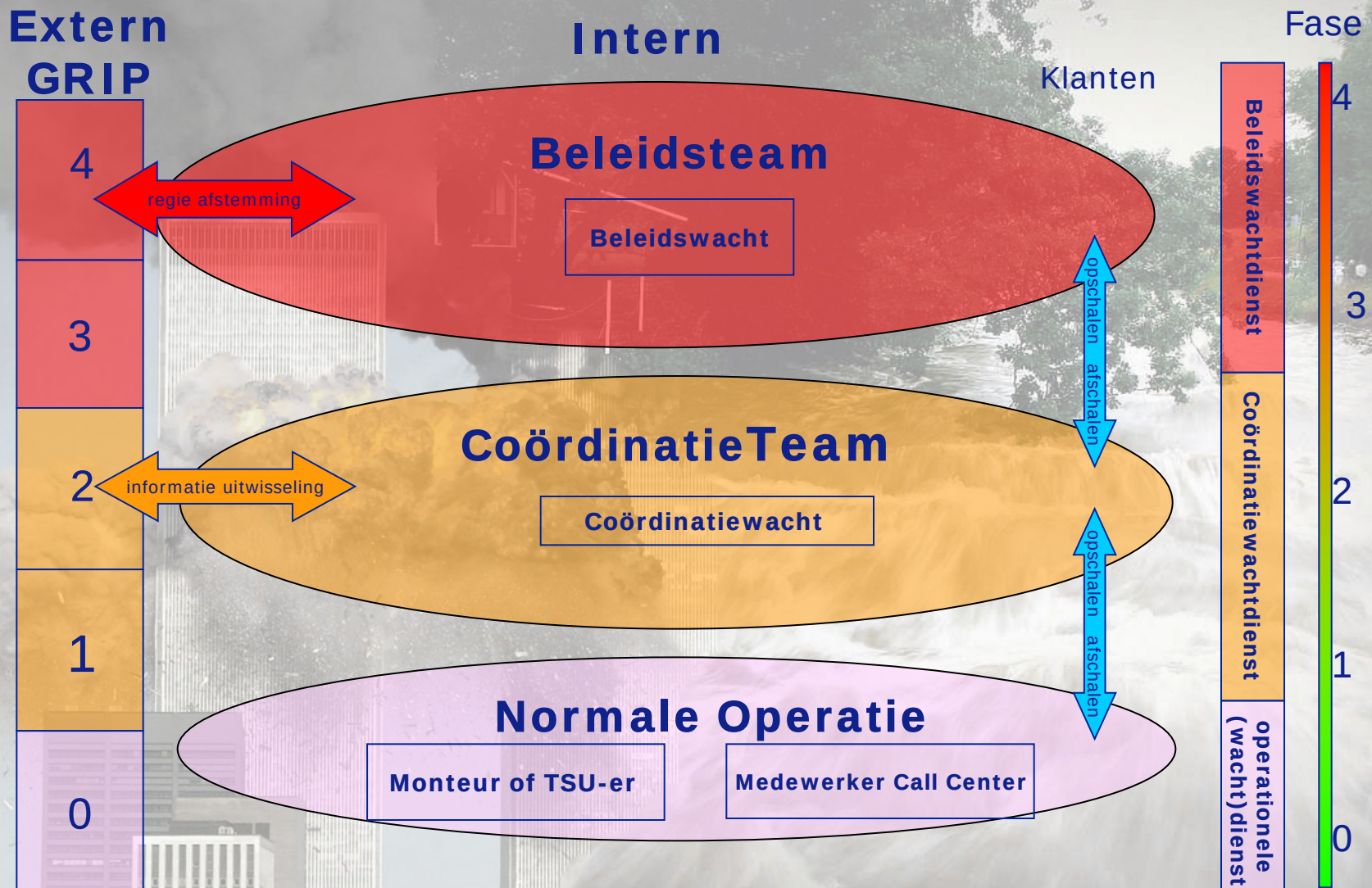


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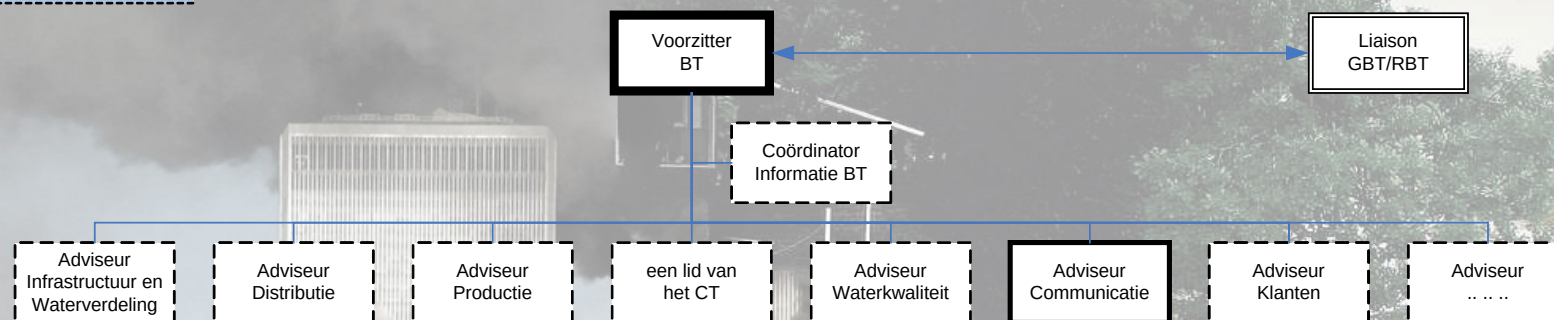
Calamiteitenorganisatie sluit aan bij GRIP



Calamiteitenorganisatie Vitens



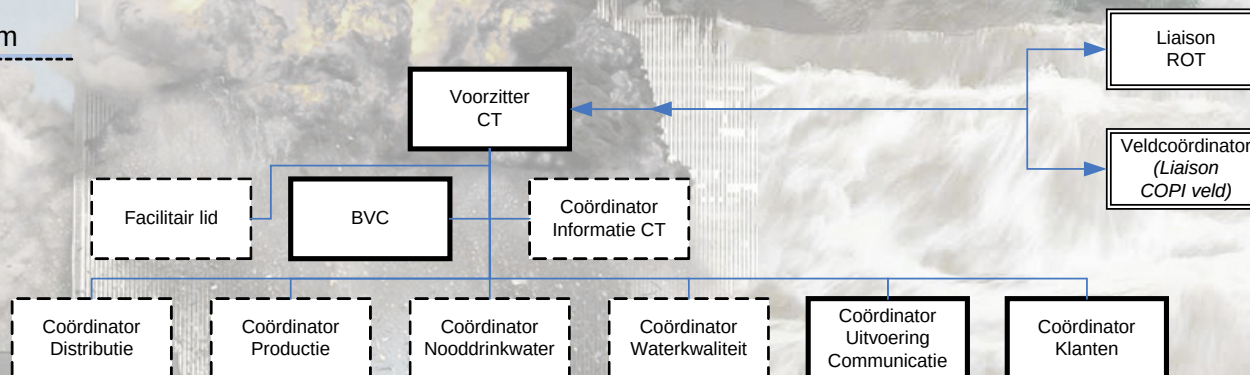
BeleidsTeam



Externen:

VROM-Inspectie
EPA-d
BOT-mi
Gemeenten
Veiligheidsregio's

Coördinatieteam



liaison
(facultatief,
geen verplichting
te leveren)

met wachtdienst
volgens rooster
(beschikbaar)

zonder
wachtdienst
(oproepbaar)

Normale Operatie



Opmerkingen:

- Betreffen rollen met mandaat
- Voorzitter en Liaison zijn niet dezelfde personen
- Rol van liaison is facultatief, geen verplichting
- BeleidsTeam en Coördinatieteam fysiek gescheiden

- 1 Groningen
- 2 Fryslân
- 3 Drenthe
- 4 IJssel-Vecht
- 5 Twente
- 6 Noord- en Oost-Gelderland
- 7 Gelderland Midden
- 8 Gelderland-Zuid
- 9 Utrecht
- 10 Noord-Holland Noord
- 11 Zaanstreek-Waterland
- 12 Kennemerland
- 13 Amsterdam-Amstelland
- 14 Gooi en Vechtstreek
- 15 Haaglanden
- 16 Hollands Midden
- 17 Rotterdam-Rijnmond
- 18 Zuid-Holland Zuid
- 19 Zeeland
- 20 Midden- en West-Brabant
- 21 Brabant Noord
- 22 Brabant Zuid-Oost
- 23 Limburg-Noord
- 24 Limburg-Zuid
- 25 Flevoland



- Waterbedrijf Groningen
- Waterleidingmaatschappij Drenthe
- Vitens
- PWN Waterleidingbedrijf Noord-Holland
- Waternet
- Duinwaterbedrijf Zuid-Holland
- Evides
- Oasen
- Brabant Water
- Waterleiding Maatschappij Limburg

**10 drinkwaterbedrijven
versus
25 Veiligheidsregio's**

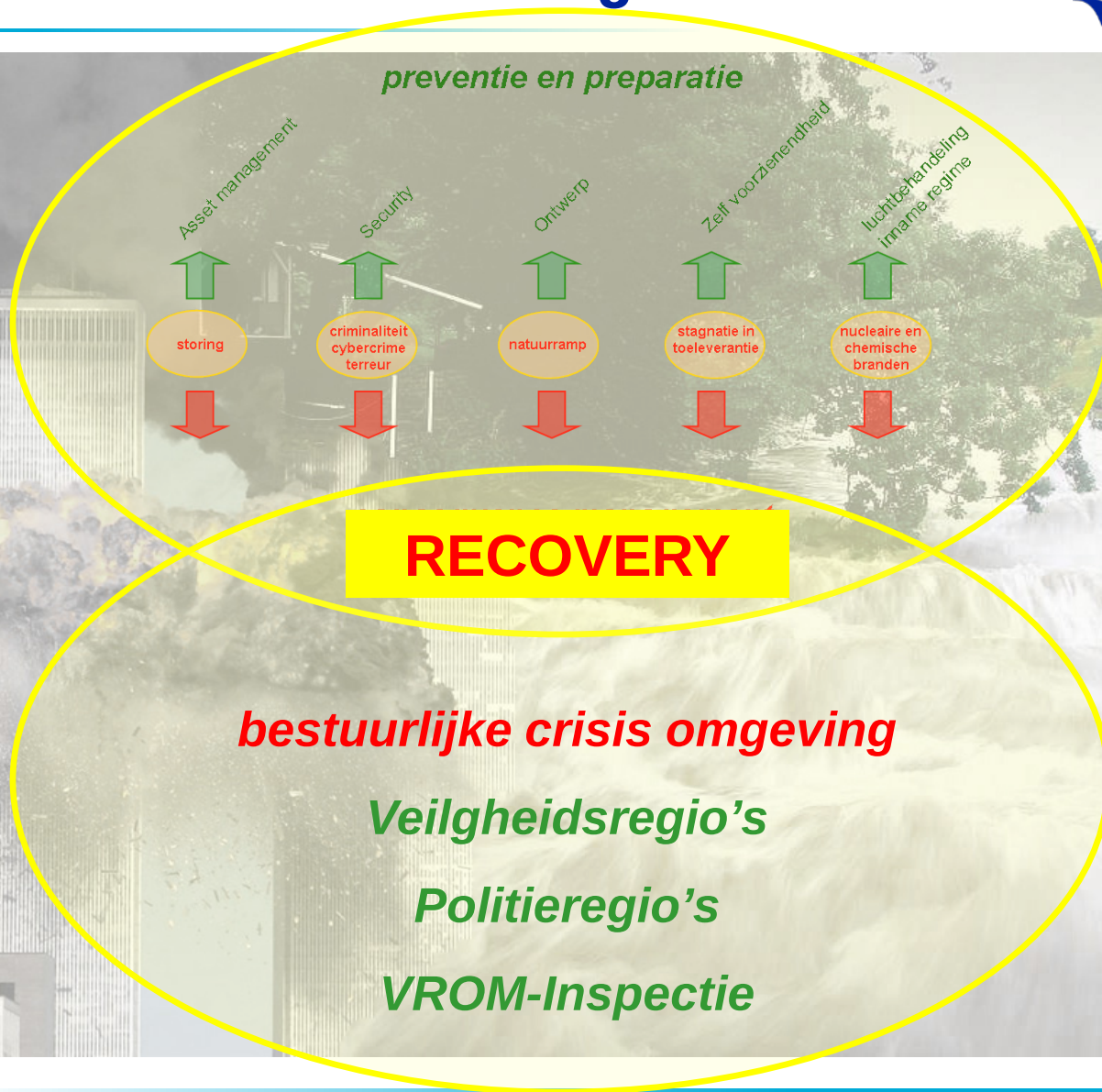
Business Continuïteits Management



Vitens



Overheid



Samenwerking met Veiligheidsregio



Convenant Drinkwater met 11 Veiligheidsregio's ondertekend

Algemene doelen:

- Focus op drinkwatergerelateerde calamiteiten
- Kennis van elkaars processen
- Kennis van elkaars organisatie
- Kennis van de bestuurlijke crisisomgeving
- Communicatie voor en tijdens crisis
- Oefenen

Benutting GMK

- Afspraken over bereikbaarheid en consignatie
- Afspraken over doormelding van relevante GRIP-meldingen
- Alarmering van Gemeenten via GMK
- Opvolging automatische brandmeldingen PB'n

Emergency Response Task Force Agenda

Program

11:00 – 11:30



Water Security Management

Assessment, Research & Technology