

Contingency Management

Cooperation between the drinking water companies and their crisespartners

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Content of this presentation

1. Overview of the Dutch drinking water sector
2. Cooperation within the sector
3. Cooperation with key stakeholders / crisispartners at:
 - national level
 - local and regional level

Ten drinking water companies



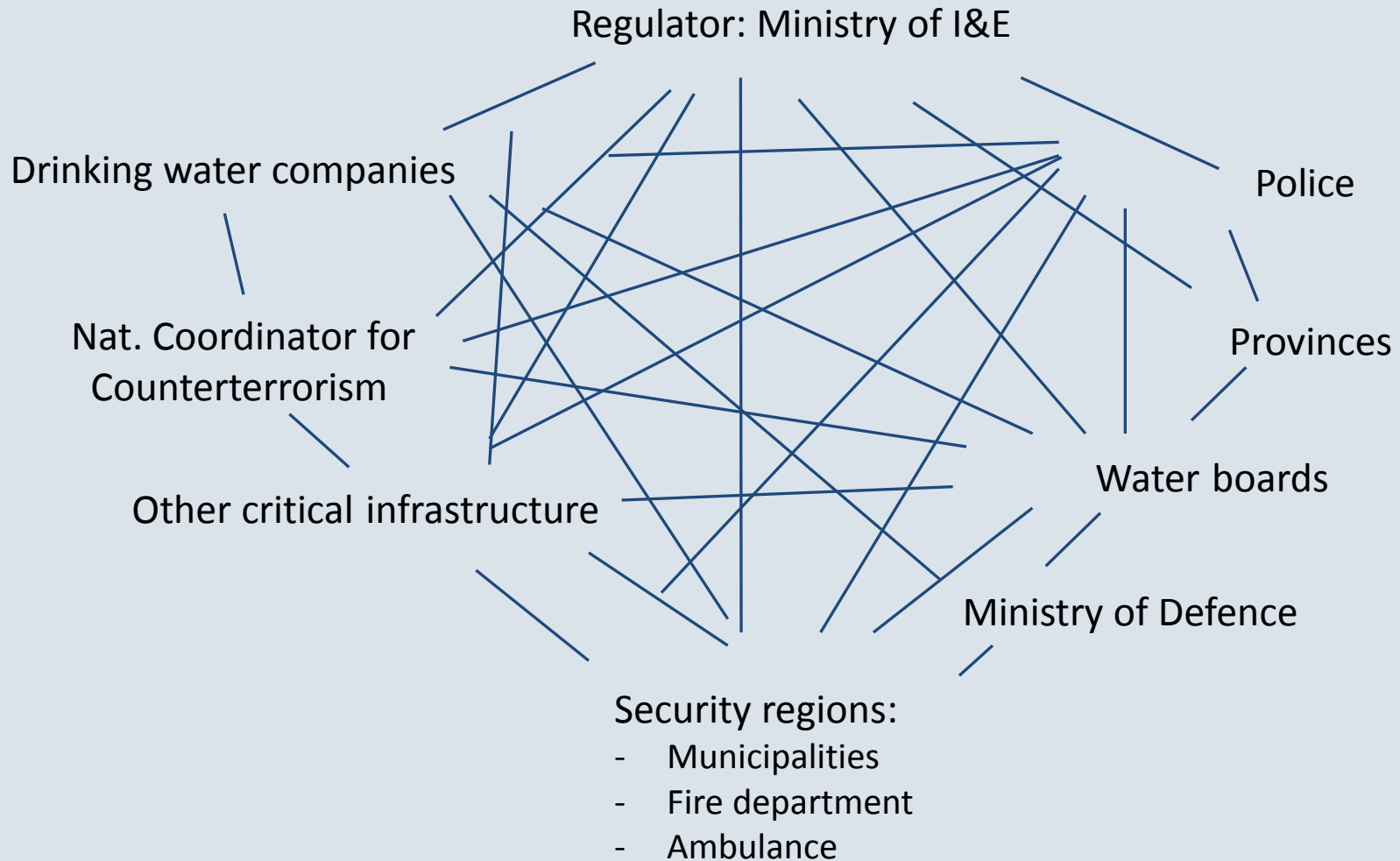
Cooperation within the sector

Mutual Aid Agreement

- Inter-company borrowing of emergency equipment to supplement company's own stocks during big incidents
- Plus: staff, transportation & filling points
- With this MAA the sector can guarantee emergency drinking water (3 L pp/pd):
 - For the 4 biggest cities
 - In order to cover each flooding-scenario
 - In order to cover a nuclear- or chemical fall-out



Cooperation with crisispartners



National level

1. Regulator

- Regional inspectors: crisis exercises; risk analysis...
- EPA-d

2. National Coördinator for Counterterrorism

Counterterrorism Alert System

- Analysing intelligence on conceivable threats
- Combined training on conceivable scenarios
- Tuning measures

3. Ministry of Defence

- Liaisons



Regional level

25 police- & security regions

National agreement between drinking water companies, police- & security regions on:

- Multi disciplinary trainings
- Tuning crisisplans & crisis organisations
- Deploying staff to operational & policy crisisteam
- Deployment of emergency drinking water: security; disabled / hospitals
- Use of C2000
- Protection of critical locations

→ Know your crisispartners and make sure they know you!

